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6/25/04

Application No. 10/005,680  
Reply to Office Action of March 24, 2004

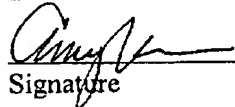
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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| In re application of<br>Brown et al.<br>Serial No.: 10/005,680<br>Confirmation Number: 9585<br>Filed: 12/03/2001<br>Title: HOLD QUEUE POSITION<br>PUBLICATION | : Before the Examiner:<br>: Marie C. Ubiles<br>: Group Art Unit: 2642<br>: Intellectual Property Law Department<br>: International Business Machines Corp.<br>: 11400 Burnet Road<br>: Austin, Texas 78758 |
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CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this correspondence is being transmitted via facsimile to the United States Patent Office at facsimile number 703-872-9306 and to the attention of Examiner Marie C. Ubiles on 6/23/2004.

Amy Pattillo



Signature

6/23/2004

Date

REPLY UNDER 37 C.F.R. § 1.111

Mail Stop Box Non-Fee Amendment (Pats)  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450  
Via Facsimile

Dear Sir:

Applicants appreciate the telephone interview provided by Examiners Ubiles and Matar in an effort to place the application in a condition for allowance.

Responsive to the Office Action of March 24, 2004, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the list of claims which begins on page 2 of this response.

Remarks and Arguments begin on page 11 of this response.

Docket # AUS920010945US1